

NOTICE TO OUR CLIENTS CONCERNING CORONAVIRUS:

We are committed to keeping our offices, clients, patients and employees as healthy and safe as possible. In light of the continued spread of COVID-19 we would like to make you aware of the actions we are taking.

STEPS BEING TAKEN IN OUR OFFICE:

- Placing more hand sanitizer around the office so staff can sanitize more frequently with ease.
- Constant communication with staff regarding proper hygiene and handling.
- On top of our already rigorous cleaning schedule we have now implemented hourly disinfecting of all commonly touched surfaces.
- We are offering concierge services at this time as we are no longer allowing our clients in our office unless it's for an end of life procedure; even then it must be cleared with management. Please call the office for further details.

WHAT WE'RE ASKING OF YOU:

- Please be patient with us as we help you and your pet curbside, there may be additional wait times due to the increased cleaning schedule.
- Please follow CDC guidelines including self-quarantine when prudent.
- Those who have COVID-like symptoms please reschedule your appointment or ask a health authorized agent to facilitate your pets medical care.
- Please plan for your pets. If you or a close family begins to experience symptoms we always recommend having a 2-week supply of food, necessary medications and sanitary supplies on hand.

**It is important to note that COVID-19 is not considered a threat to your pets at this time. We will keep you updated as we are updated. **